

MUNICIPAL TRANSIT SERVICES

Atlantic County coordinates transit services with many municipal providers, as outlined below. These municipalities have their own free (unless stated otherwise) service for senior citizens and people with disabilities. You must be a resident of the municipality. Schedules within each municipality vary according to the needs of the residents. Please call phone numbers listed for complete information or the County of Atlantic Transportation Unit at 609-645-5910.

BRIGANTINE 609-266-7585

- Seniors (60+) and people with disabilities
- **Reservations:** 1 day in advance
- **Destinations served:** Brigantine City
- No fee
- **Availability:** Call for reservations and times
- Lift-equipped vehicles
- Door to door service
- Service: medical appointments & shopping

MARGATE 609-822-3304

- Seniors (60+) and people with disabilities
- **Reservations:** 1-2 days in advance
- **Destinations served:** Margate, Longport, and Ventnor
- No fee
- **Availability:** Monday-Friday, 9:15am-3pm
- Lift-equipped vehicles
- Door to door service
- Service: both medical and business appointments and shopping

PLEASANTVILLE 609-484-3641

- Seniors (60+) and people with disabilities
- **Reservations:** 1 day in advance
- **Destinations served:** Pleasantville
- No fee
- **Availability:** Weekdays 8am-4pm for nutrition, Wednesdays for grocery shopping, Walmart shopping the 2nd Friday each month
- Lift-equipped vehicles
- Door to door service (unless resident lives in a high rise apartment, he/she must go to a designated stop)

VENTNOR 609-823-7994

- Seniors (60+) and people with disabilities
- **Reservations:** 1 day in advance for all services
- **Destinations served:** Ventnor City, Margate and Longport
- No fee
- **Availability:** Call for reservations & times
- Lift-equipped vehicles
- Door to door service
- **Service:** recreational, medical and business appointments and shopping *All drivers and dispatchers are volunteers. Interested parties may call **609-823-7994**

ATLANTIC CITY JITNEY ASSOCIATION 609-344-8642

- Free shuttle service between the Atlantic City Rail Terminal and all the casino locations in Atlantic City.
- Buses depart shortly after each train arrives and provide free service for your return trip to the train station.
- The Jitney runs frequently, 24 hours per day.
- Stops are located on the corner of every route and originate one block from the Boardwalk on Pacific Avenue.
- Call 24 hours in advance for lift-equipped vehicles.

The **English Creek-Tilton Road Community Shuttle** and the **Rt. 54/40 Community Shuttle** are public, deviated-route services serving Atlantic County residents, with connecting service to **NJ TRANSIT routes 502, 507, 509; and 553 & 554 respectively.**

Go to www.driveless.com, for schedule information, or call the South Jersey Transportation Authority at **856-227-7571** for details.



The County of Atlantic operates its programs and services without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act of 1964, as amended. Any person who believes that she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint in writing to the County of Atlantic. To file a complaint, or for more information on Atlantic County's obligations under Title VI, write to: County of Atlantic, 1333 Atlantic Ave., Atlantic City, NJ 08401 Attn. EEO/Title VI Officer, or visit www.aclink.org. Transportation services provided by this agency are in whole or part funded through federal funds received through NJ TRANSIT, and as an individual you also have the right to file your complaint to both the County of Atlantic, as well as the Federal Transit Administration, by writing to: Title VI Program Coordinator, East Building, 5th Floor-TCR, U.S. Dept. of Transportation, Federal Transit Administration, Office of Civil Rights, 1200 New Jersey Ave., SE, Washington, DC 20590.



If this information is needed in another language, please call **609-645-5918.**

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Public Transit Information THE COUNTY OF ATLANTIC



For:
Senior Citizens
People with Disabilities
Veterans
Rural Residents

Cross County Connection

Cross County Connection Transportation Management Association has compiled the following information in response to the transit needs of senior citizens and people with disabilities. Many people are not aware of the transit services available to them. We hope this information will encourage citizens to expand their mobility and horizons. Please note, information in this guide is subject to change. Always consult with the particular carrier or municipality for further information.

FOR NJ TRANSIT SCHEDULES:

Cross County Connection
4A Eves Drive, Suite 114
Marlton, New Jersey 08053

Phone: 856-596-8228

Fax: 856-983-0388

Website: www.driveless.com

Email: ccctma@driveless.com



THE COUNTY OF ATLANTIC PHONE: 609-645-5910

The County of Atlantic, County Executive, Board of Chosen Freeholders, Department of Human Services, and Local Citizen's Transportation Advisory Committee are pleased to offer a wide range of Transportation services to residents of Atlantic County. The Atlantic County Transportation Unit's (A.C.T.U.) program is designed to provide necessary services, on a "first come, first served" basis, to the maximum number of county residents, in conjunction with all other service providers in the region. ACTU Services are available and provided to Qualified Residents, weekdays, between the hours of 8:00am to 4:00pm, for both Life Essential and Life Enhancing Services. Therefore, when making your Dr. and/or other appointments – please plan ahead so that your appointment begins no earlier than 9:00 am, and is completed no later than 3:00 pm.

QUALIFIED RESIDENTS:

All county residents who are 60 years of age or older, have a disability, are a veteran traveling to/from qualified medical centers, or are general public residents of the FTA defined rural western areas of the county, are all eligible to receive transportation services from the A.C.T.U. However Atlantic County may not duplicate services that are available and provided by other service providers. Therefore residents living in institutional or assisted living facilities, or that qualify for service(s) from another transportation provider, may not be eligible for all of Atlantic County's transportation services. Please call (609) 645 - 5910, weekdays between 1pm and 4pm, for further information on eligibility, and allow the A.C.T.U. staff to assist you in finding a travel solution that provides for your need, while maintaining our goal of providing services to the maximum number of mobility-dependent residents of Atlantic County.

Life Essential Services: The following programs are defined as Life Essential Services

- Dialysis Treatment
- Chemotherapy and/or other forms of on-going cancer treatments
- Daily Nutrition Site Services
- Prescribed Physical and Occupational Therapy Programs
- Non-Emergency Medical & Laboratory Appointments
- Weekly Regional Grocery Shopping Programs (4 bag limit per passenger)
- Compensated/Volunteer Employment and/or Educational/Job Training
- All General Public Rural Travel Requests

Life Enhancing Services: The following transportation service programs are defined as Life Enhancing Services

- Non-grocery related shopping services.
- All other social and recreational services.

Life Essential trip requests are accepted up to 7 days in advance, and Life Enhancing trips requests are accepted 2 days in advance of the service date

Additional Service Information

- All transportation provided by the Transportation Unit is a shared ride service.
- All riders should be prepared and available to be picked up to 60 minutes prior to their scheduled appointment time. No specific pick-up time will be provided when booking a trip, other than this 60 minute window, as scheduling adjustments regular occur, as we seek to service the maximum number of riders.
- For information pertaining to your approximate pick up time, on the day of your trip, you may call our Dispatch Operations Center at 609-645-5918.
- All transportation service provided is "door to door" for all riders. Riders must be ready to board the vehicle when the driver arrives, but it is not necessary to be waiting outside their residence.
- In fairness to others who rely on this service, A.C.T.U. drivers are only permitted to wait 5 minutes after their arrival at the pick-up location, for a rider to board the vehicle.
- Should your needs change, please remember to call the Transportation Unit and cancel any travel arrangements you have booked with us.
- All transportation services provided by Atlantic County are fare free. Donations are accepted and welcomed in order to provide support to the programs offered.
- Residents requiring special accommodations such as mobility devices, service animals, oxygen tanks, or passengers travelling with a PCA, should notify the Transportation Unit at the time a reservation is made.
- ADA compliant wheelchair ramps are required at passenger residence for service to be door to door.
- Service is provided on a limited basis to Vineland, NJ and center city, Philadelphia, PA hospitals and medical facilities. Call for further information.

TRANSPORTATION RESERVATIONS

Call
609-645-5910

Call for reservations
weekdays from
1pm to 4pm.

Requests are accepted
on a first come - first
served basis, with Life
Enhancing Services
being scheduled
around Life Essential
Services.

NJ TRANSIT

Many NJ TRANSIT buses are lift-equipped and are marked on the schedule with a "W." Some routes require a reservation for a lift-equipped bus to allow a person using a mobility device to board. Call 800-772-2287 (same number for TTY), for a reservation. Kneeling buses allow the front step to be lowered and are marked with a "KNEELING BUS" decal.

NJ TRANSIT's Reduced Fare Program is for senior citizens 62 and older and passengers with disabilities. Senior citizens and people with disabilities get the reduced fare by showing their valid NJ TRANSIT Reduced Fare ID/Card, Medicare card or other valid form of identification. Applications for the NJ TRANSIT Reduced Fare ID/ Card can be found at most local banks, savings and loan associations or county Offices of Aging, or by calling the NJ TRANSIT Reduced Fare program at 973-491-7112 or via e-mail at ReducedFare@njtransit.com. The fax number is 973-609-1753.

NJ TRANSIT's Atlantic City Line offers the same Reduced Fare Program mentioned above. Every Atlantic City Line station is fully accessible to riders with disabilities. If you require the use of a lift-equipped vehicle in Atlantic City for travel to and from a casino, you must contact the Atlantic City Jitney Association 24 hours in advance. Call 609-344-8642 on weekdays from 8:30am to 4:15pm or Saturday from 12 noon to 4pm to let them know your anticipated time of use.

Call 973-275-5555 for customer service and lift equipped reservations, or visit: njtransit.com

NJ TRANSIT Access Link 800-955-2321

NJ TRANSIT's Access Link is for people whose disability prevents them from using existing local bus service. For detailed information or to apply for Access Link, call 800-955-2321, TTY 800-955-6765. To determine eligibility, an interview will be set up and an application filled out. If you are eligible to ride Access Link, you will receive an I.D. number. Those using Access Link must be within ¾ of a mile of a regular bus route and follow the same hours



NJ TRANSIT
The Way To Go.

Large print, audio, and foreign language versions of the Atlantic County portion of this brochure are available upon request by calling the Transportation Unit at 609-645-5910.

If you require assistance or accommodation with any of ACTU's services, please call 609-645-5918, or email: actu@aclink.org.

To file a complaint that ACTU's service is not accessible to persons with disabilities, information for doing so is available on our website www.aclink.org.

Additional transportation options are available at www.njfindaride.org.